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## Aviation Group Client Update

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## GAO: FAA COULD IMPROVE HOW IT DEVELOPS ITS PORTFOLIO AND REPORTS ITS ACTIVITIES

On April 24, 2017, the Government Accountability Office (GAO) released a <u>report</u> on how the FAA could improve its process for developing its portfolio and reporting activities.

**Background**. This study was performed by GAO to review the FAA's management of its research and development (R&D) portfolio, including the extent to which FAA's R&D is structured and operated to achieve its mission. GAO assessed FAA's actions to manage its R&D portfolio in three key areas: (1) developing its portfolio of R&D projects, (2) tracking and evaluating these projects, and (3) reporting on the portfolio. GAO compared FAA's R&D management activities from 2012 through 2016 against statutory requirements, agency guidance and leading practices drawn from literature on R&D management and collaboration. GAO met with FAA and NASA and aviation stakeholders to discuss R&D coordination.

**Summary**. This report addresses (1) the extent to which FAA's management of its R&D portfolio follows requirements, guidance and leading practices, (2) the extent to which FAA and NASA coordinate on their R&D activities, and (3) how FAA cooperates with the private sector on R&D.

**Findings**. GAO found that the FAA's actions are not fully in line with requirements, agency guidance, and leading practices related to the management of its R&D portfolio. With regards to how the FAA develops its portfolio of R&D projects, the GAO concluded that the FAA could be more strategic in how it develops its R&D portfolio, mainly in identifying long-term research needs and in improving disclosure of how projects are selected so that FAA management can be assured that the highest priority R&D is conducted. GAO also found that when it comes to tracking and evaluating R&D projects, the FAA does not fully address all statutory reporting requirements, such as identifying long-term research resources in the National Aviation Research Plan (NARP) or preparing the R&D Annual Review in accordance with government performance-reporting requirements. GAO concluded that such deficiencies can limit the usefulness of the reports to internal and outside stakeholders.

With regard to FAA's cooperation with the private sector on R&D, GAO found that FAA and the private sector cooperate on R&D activities through formal and informal mechanisms and that FAA, through funding agreements, uses private sector expertise and technology-transfer partnerships to share facilities, equipment, and staff.

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Regarding coordination between FAA and NASA on R&D activities, GAO found that FAA and NASA have: (1) written agreements that define the scope and conditions for collaboration; (2) defined the roles and responsibilities of collaboration leaders and participants; (3) defined desired outcomes and accountability mechanisms; (4) bridged their two organizational cultures through coordinating bodies and joint activities; and (5) identified and leveraged resources through agreements. FAA and NASA officials that GAO interviewed reported that they coordinated on R&D.

To address some of the short comings of the FAA with regards to its R&D activities, GAO recommends that the Secretary of DOT require the FAA Administrator to: (1) identify long-term R&D research priorities, (2) disclose how projects are selected, and (3) ensure that the NARP and R&D Annual Reviews meet statutory requirements for content. DOT concurred with the recommendations.

If you have any questions or would like further information, please contact Shelley Ewalt.

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